

## INVESTOR COMPLAINT DATA

Data for December 2024

Sr. No.	Received from	Pending as at the end of last month	Received during particular month	Resolved during particular month*	Total Pending during particular month	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL
3	Stock exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL
5	<b>Grand Total</b>	NIL	NIL	NIL	NIL	NIL	NIL

### Trend of monthly disposal of complaints (For 5 months on rolling basis)

Sr. No.	Month	Carried forward from previous month	Received during particular month	Resolved during particular month*	Pending at the end of particular month#
1	August, 2024	NIL	NIL	NIL	NIL
2	September, 2024	NIL	1	NIL	1
3	October, 2024	1	NIL	1	NIL
4	November, 2024	NIL	NIL	NIL	NIL
5	December, 2024	NIL	NIL	NIL	NIL

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month. Inclusive of complaints pending as on the last day of the month.

#Inclusive of complaints pending as on the last day of the month.

### Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)

Sr. No.	Year	Carried forward from previous year	Received during particular year	Resolved during particular year	Pending at the end of particular year
1	2021	NIL	NIL	NIL	NIL
2	2022	NIL	NIL	NIL	NIL
3	2023	NIL	NIL	NIL	NIL
4	2024	NIL	1	1	NIL
5	2025	NA	NA	NA	NA
	<b>Grand total</b>	<b>NIL</b>	<b>1</b>	<b>1</b>	<b>NIL</b>

## JAWA CAPITAL SERVICES PRIVATE LIMITED

(A SEBI Registered Category-I Merchant Banker)

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