



**Trend of monthly disposal of complaints for the financial year: (2022-2023)**

Sr. No.	Month	Carried forward from previous month	Received during particular month	Resolved during particular month*	Pending at the end of particular month#
1	April, 2022	NIL	NIL	NIL	NIL
2	May, 2022	NIL	NIL	NIL	NIL

*^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.*

*\* Inclusive of complaints of previous months resolved in the current month. Inclusive of complaints pending as on the last day of the month.*